

Scope of Services- Laboratory Medicine and Pathology

PURPOSE

The purpose of this document is to provide a written definition of the activities performed by the Department of Laboratory Medicine and Pathology (DLMP), as required by regulatory agencies.

POLICY STATEMENT

Types of services provided and staffing:

Mayo Clinic's Department of Laboratory Medicine and Pathology (DLMP) delivers high-quality laboratory testing services to the staff of Mayo Clinic and thousands of health care organizations around the world. The department performs more than 22 million laboratory tests annually and touches more than 4 million patients worldwide through its laboratory sites in Rochester, Minnesota, and Jacksonville, Florida. The department has more than 3,000 employees in several divisions including: Anatomic Pathology, Clinical Biochemistry and Immunology, Clinical Core Laboratory Services, Clinical Microbiology, Experimental Pathology and Laboratory Medicine, Hematopathology, Laboratory Genetics and Genomics, Transfusion Medicine, and Mayo Collaborative Services, LLC. The department offers a menu of more than 2,800 tests. In addition to testing, these areas provide pre- and post-analytical services, collecting specimens from Mayo Clinic Rochester patients and supporting the activities of Mayo Clinic Laboratories and BioPharma Diagnostics, including clinician and client guidance for appropriate test utilization. The activities of this integrated department advance the Mayo Clinic practice providing patients with accurate and timely results.

Types and ages of patients served:

All ages and types of patients are served.

Days and hours of operation:

Primary/emergency laboratory testing is available 24 hours/day, 7 days/week, as defined in Center for Medicare and Medicaid Services (CMS) Condition of Participation – Laboratory Services. Specialty laboratories may have different hours of operation.

Staffing Plan:

Staffing is determined by monitoring percent utilization (based on volumes of procedures performed, workload hours and hours worked) and volumes of procedures performed. Staffing to workload analysis is required for incremental staff requests. Additional staff is projected through the annual planning process and requests for incremental staff are requested and reviewed on a quarterly basis by the Operations Coordinating Group.

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